

Finance Facilities

Finance facilities are available at the practice. We will be pleased to discuss the details with you.

Worldwide Dental Trauma and Emergency Callout Insurance

Emergency Callout – cover can be provided by any dentist worldwide who agrees to treat you. You simply pay the emergency callout charge to the dentist concerned and collect a receipted invoice. This will then be processed through the practice for reimbursement from the insurers and you will be refunded the callout fee, minus the excess, up to the policy limits. This cover is to provide immediate pain relief only; no additional or restorative treatment fees can be claimed. You should return to the practice in normal hours for any further treatment required.

Dental Trauma – cover is provided should you be unfortunate enough to suffer a dental trauma, for example, as a result of a road traffic accident or an accident at home or at work. The insurers will settle the claim up to the policy limits and you will need to pay any relevant excess.

Hospitalisation – benefit is provided should you have to stay in hospital as a result of dental trauma.

Permanent Facial Disfigurement – benefit is provided should you be scarred on the neck or face as a result of the accident.

Oral Cancer – a payment will be paid upon diagnosis of oral cancer.

Redundancy Protection – plan premiums paid for up to one year.

A leaflet giving details of the insurance cover, limits, excesses and exclusions is available at the practice.

Statement of Price

A total premium of £0.51 per month and for the initial period, as defined in the Certificate of Insurance (£0.49 plus Insurance Premium Tax of £0.02) for Dental Plan patients is payable for the Worldwide Dental Trauma and Emergency Callout Insurance. There may be other taxes that will not be payable through us. Patients wishing to join a Dental Plan are required to take out Worldwide Dental Trauma and Emergency Callout Insurance.* Premiums can be changed by providing you with 30 days' notice. Practice staff are permitted to provide you with information about the insurance that is included in your plan on behalf of Practice Plan Limited, the Plan Administrator. However, practice staff are not permitted to give advice about the insurance, e.g. to compare this insurance with other dental insurance in the market. If you have any questions about this insurance then please call Practice Plan Limited on 01691 684128.

*Insurance premium prices correct at time of going to print.

Emergencies

If you are experiencing a dental problem please phone the practice as early as possible and we will endeavour to see you that day if necessary. Out of hours, please phone the practice and follow the instructions given on the answer phone.

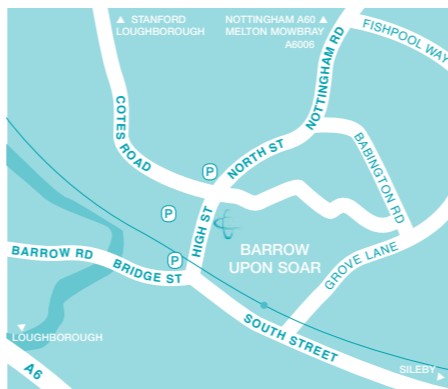
Safety

Here at the practice we take the prevention of cross-contamination very seriously. We have a very rigid set of cross-infection procedures and guidelines in place to ensure patients and staff are protected at all times, in accordance with current legislation. Staff are fully trained in all aspects of cross-infection control. All staff wear protective clinical attire including uniform, gloves and visors. We have a strict hand washing protocol for the start and end of each session and in-between we use Desderman[®] surgical gel (a rapid acting alcoholic gel for surgical disinfection). In the surgery, disposable items are used wherever possible. We have a central sterilisation area and we routinely test our autoclaves twice daily to ensure adequate sterilisation of equipment.

We are happy to answer any questions you may have.

Practice Hours

Mon: 9.00 am – 7.30 pm
Tue: 9.00 am – 6.00 pm
Wed: 9.00 am – 6.00 pm
Thur: 9.00 am – 6.00 pm
Fri: 8.30 am – 2.00 pm
Sat: Appointment only
Tue - Thur: Lunch: 1.00 pm - 2.00 pm



Recommendations

We have found that the best way to grow our practice is to ask our satisfied patients to recommend us to their family, friends and colleagues. We hope we can ask this of you.



putting smiles first

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Welcome to our practice

Are you looking for a modern, high-quality dental practice where you and your family can feel secure and comfortable during treatment?

Do you want a personalised service, where we listen to your individual wishes?

Your smile is a crucial part of your personality and can be a highly attractive feature. Here at our practice we take the time to listen and fully understand your specific requirements giving explanations, options and solutions based on mutual respect and trust. We strive to offer you a highly personal service, delivered with kindness and consideration.

We look forward to helping you achieve the feeling of well-being that comes when you know that your mouth is healthy, your smile is attractive, and that you are well equipped to keep it that way.

About The Team Members

Ash is from Leicester, where he was born and bred. After studying in Leicester, he moved to study dentistry at the University of Leeds. He came back to Leicestershire after qualifying in dentistry and carried out his vocational training at Soar Valley Dental Practice in 2001. After being an associate for six years, he took over the business in 2008.



Ashvin Champaneri BChD
Dental Surgeon

Ash has attended the prestigious Paul Tipton course in advanced dentistry and is currently pursuing a further qualification in dentistry, called MJDF (Membership of the Joint Dental Faculties). Ash is also an accredited Vocational Trainer, which means he assists newly qualified dentists with their foundation training, encouraging them and giving advice and support.

Ash's calm nature means that his success with anxious patients is vast, gaining trust and respect, whilst always giving the best possible treatment and service. Ash has been praised by his

patients, not only for transforming their smiles, but also for his relaxed and informal approach, which will immediately put you at ease.

Ash's interests lie in all sports especially Formula 1, football, cricket, rugby and tennis, he is also an avid Leicester City supporter. He has a hidden talent of knowing random facts and would be a great asset to any pub quiz team!

Veronica Hay is the dental therapist within our practice.



Veronica Hay
Dental Therapist

Veronica joined the Soar Valley dental team as a hygienist two days a week in 1995 after qualifying with distinction from The London Hospital in 1994. During this time she also worked as a dental therapist in the community and hospital dental service.

She left the practice in 2002 when her daughter was born and rejoined our team in March 2005 as a dental therapist. Your dentist will carry out a dental examination and will refer you to our dental therapist for your dental work if they feel this is appropriate. They will discuss this with you at your appointment and refer you to Veronica for your treatment.

Veronica is committed to continually improving and updating her skills via continued professional development and postgraduate courses, so that she can give the patients the best possible treatment.

Support Staff

Ash and Veronica are supported by a fantastic dental team and all of our staff are fully qualified and registered with the General Dental Council. Our welcoming staff are always happy to help you with your enquiries. Here at Soar Valley Dental Practice, we are committed to dental excellence and creating beautiful smiles. We are a caring team of professionals who are dedicated to developing our skills to give you the best possible experience of dental care. It is our primary aim to ensure you have a pleasant time while you are here at the practice, and we do our utmost to help you relax.

Your Choice For Dental Care With Us

As individuals we are having to make more and more provision for our own health needs. Soar Valley Dental Practice believes that the best way of making treatment affordable without compromising our high quality of care, is to offer you membership of the Soar Valley Dental Care Plan which provides the following benefits:

- A convenient payment scheme for routine treatment
- A wider choice of treatment and materials
- More time to help prevent decay and gum disease
- A fair and equitable system where everyone pays the same
- Substantial discounts on additional treatments
- Worldwide Dental Trauma and Emergency Callout Insurance
- Redundancy protection for your monthly plan payments for up to 12 months.

Your Child's Dental Care

Children are born free of dental disease, yet by adulthood a significant proportion of the population has active gum disease and most people have experienced some tooth decay or even tooth loss. Our aim is to provide your child with the best dental care available to secure their dental health. We ask patients to bring their children with them from birth so that we can see them regularly to help them grow up free from dental disease.

For more information on the best option for your child's dental care, please ask a member of our team.

How Do I Register?

Please call in at the practice where an Agreement will be completed. This will require your signature and bank account details for the Direct Debit instruction. Direct Debits are collected from your account on the 8th of every month. Benefit from cover will commence from the 1st of the month (Effective month on the dentist/patient Agreement).

If you have any queries, please ask a member of staff.

Soar Valley Dental Care Plan

- Regular dental appointments (two per year) to provide:
 - Clinical examination
 - Screening for oral cancer
 - X-rays where clinically necessary.
- Regular hygiene appointments (two per year) to provide:
 - Scale and polish
 - Periodontal advice
 - Preventive techniques to reduce decay and gum disease.
- Assessment of emergencies and dental pain with any temporary treatment required, carried out at the practice during normal surgery hours.
- All treatment planning for your future dental needs.
- All subsequent remedial work within 12 months of recommended restorative work.
- 20% reduction off any laboratory-based treatments required, i.e. crowns, bridges and dentures.
- 20% reduction off any fillings.
- 20% reduction off other dental work (extractions, etc.).
- 20% reduction off any additional hygiene work.
- Worldwide Dental Trauma Insurance to protect against the cost of large unforeseen accidental damage.
- Emergency Callout Insurance, should you need a dentist in an emergency, anywhere in the world.
- Redundancy protection for your monthly plan payments for up to 12 months.

Soar Valley Dental Care Plan Plus

As for the Soar Valley Dental Care Plan but members are entitled to two dental examinations and four hygiene appointments per year. Membership is at the discretion of the dentist.



"I have always been impressed by the friendliness and relaxed atmosphere of the practice. This is combined with an extremely efficient and professional approach to their work."